

Delano Student Housing

Rules and Regulations

These rules are in place to ensure a safe, comfortable, and respectful living environment for all residents. Failure to comply may result in disciplinary action, including termination of the lease agreement.

1. No substances allowed	No alcohol, drugs, or any other illicit substances are allowed on the premises.
2. Guest policy	Only 1 guest per resident is allowed at any given time. Guests must be accompanied by the resident they are visiting. Guests are allowed until 9pm. Residents are responsible for their guests' behaviour.
3. Quiet hours	Quiet hours are from 10pm to 8am (Monday to Thursday) and from 11pm to 9am (Fridays and Saturdays). Noise levels should be kept reasonable at all times.
4. Cleanliness	Residents are responsible for keeping their rooms and shared spaces clean and tidy. Cleaning schedules will be posted for shared spaces like kitchens and bathrooms.
5. Respect for others	No harassment, intimidation, or bullying of other residents or staff will be tolerated. Be considerate of noise levels and respect your neighbours.
6. Safety and security	CCTV cameras are installed in communal areas for security purposes. Residents are responsible for their own safety and security. Report any incidents or concerns to management immediately.
7. Damage and maintenance	Residents are responsible for reporting any damage or maintenance issues to management. Damage caused by residents will be charged to their account.
8. No smoking	Smoking is strictly prohibited inside the building and within 5 meters of any entrance.
9. No pets	No pets are allowed on the premises, except for approved service animals.
10. Follow the law	Residents are expected to comply with all laws and regulations of South Africa.

